13th Medium-term Management Plan: Progress



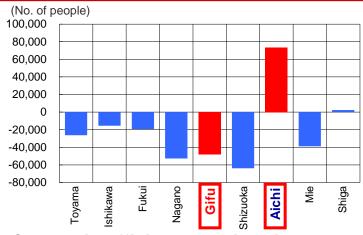
< Regional focus >

Conditions in Gifu and Aichi Prefectures



▼National population census 2015: population by prefecture (Confirmed data)

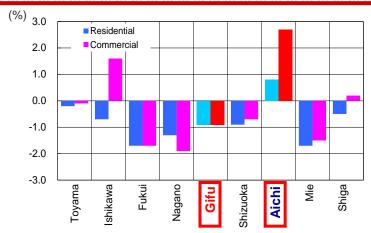
Japan's population fell for the first time since the census began in 1920, however, Aichi Prefecture's population continued to increase



Source: Juroku Bank, based on data from Statistics Bureau, Ministry of Internal Affairs and Communications

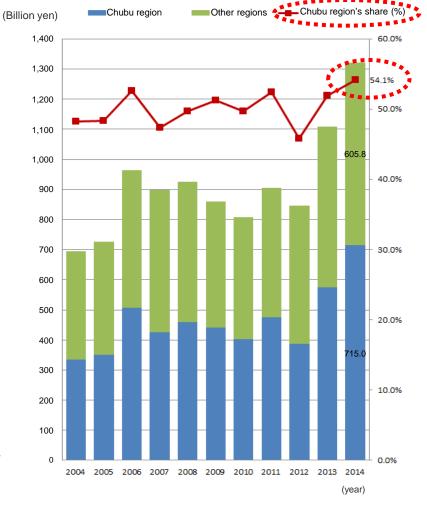
▼Change in official land prices in 2016 by prefecture

Residential and commercial land prices have risen in Aichi Prefecture for three consecutive years and the rate of decline has slowed in Gifu Prefecture



Source: Juroku Bank, based on data from Ministry of Land, Infrastructure, Transport and Tourism

▼Chubu region's share of aircraft and related parts production (value basis)



Source: Chubu Economy Highlights 2015, Chubu Bureau of Economy, Trade and Industry

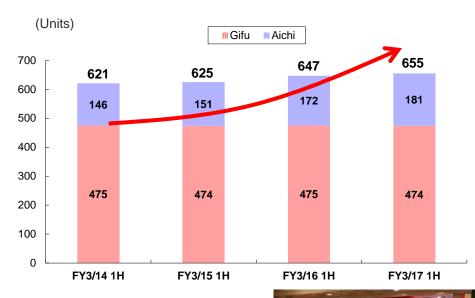
< Enhancing communication with customers > Branch and ATM networks



▼Reinforcing our branch network



▼No. of our ATMs in Gifu and Aichi Prefectures



- Creating a branch network tailored to local needs -







< Individual customer strategy >

Open branches on holidays: "Holiday Juroku"

< Enhancing communication with customers >



▼High-quality Holiday Juroku services will be available to individual customers across all our branches



hopping mall location! From Sat. Nov 5. **Holiday Juroku** 2016 Masaki (Masaki Branch, 1F MASA 21) ocation ideal or customers in cars! From around autumn 2017 Holiday Juroku (plan) Ginan (Ginan branch) ocated in front of the terminal station! From Sat.

> Holiday Juroku Nagoya Ekimae (Nagoya Ekimae

Branch, 4F Dai Nagoya

Building)

Oct 15.

2016

Open Saturdays, Sundays and public holidays!

Holiday Juroku target customers

- People unable to visit branches on weekdays
- > People who want more time for financial advice

Holiday Juroku Nagoya Ekimae

JR Nagoya Station is the largest terminal station in the three Tokai prefectures



Nagoya Ekimae branch is located in the Dai Nagoya Building

Average daily number of visitors per branch: 18 groups (as of November 13, 2016)

< Branch visit booking service >

1st for a regional bank in 3 Tokai pref!

Free online booking service available all year round!

< Services > Available at 54 branches!

- ►Inheritance advice
- ➤ Asset management advice
- ▶Loan advice
- ▶Banking admin procedures

< Individual customer strategy > Using Fintech to eliminate need for passbooks, cash, personal seals and cash cards



▼Ending use of physical passbooks

Started August



Ending use of personal seals







Fargeting launch

in 2018

10,000

Cash

dispensed

New smartphone app allows users to check deposits, withdrawals and balances! Users can choose own passbook cover design!

Users will be able to set up online banking and bank accounts on the internet without the need for personal seals!

Cashless transactions

Rolled out from **July 2016**

Users can debit cash from accounts immediately using smartphone and web-based apps



▼Ending use of cash cards

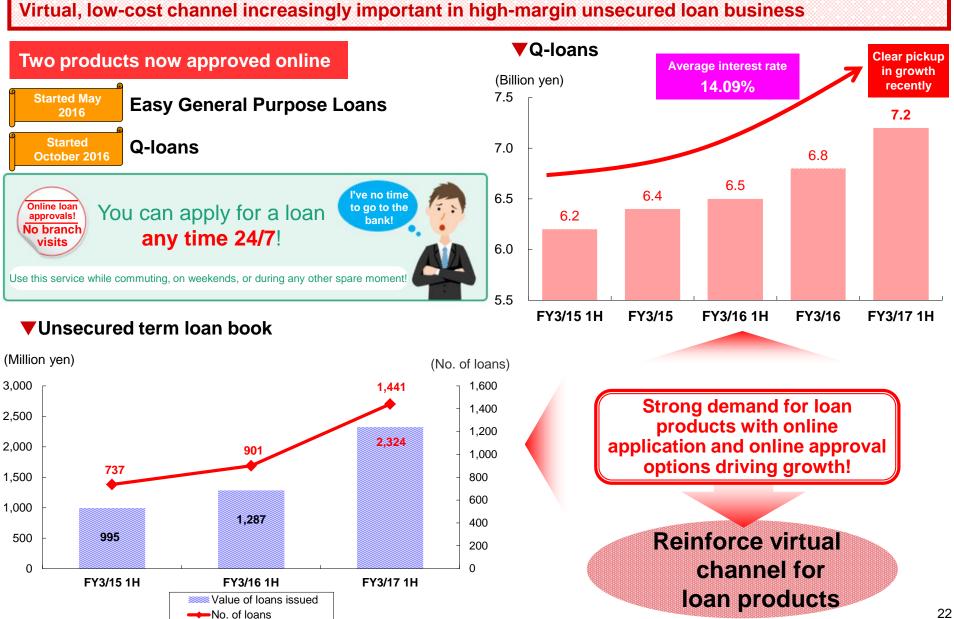


< No cash card needed > Smartphone used instead of cash card to access cash

Online and in-store payments! Transfers between users also possible! Users can withdraw cash simply by holding up their smartphone to the ATM; cash cards not needed!

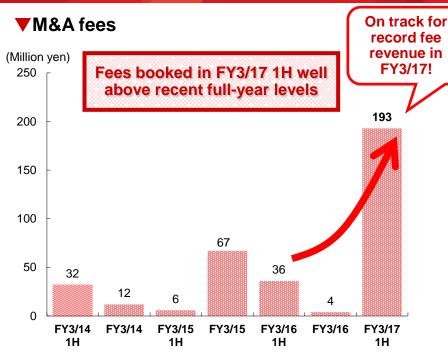
< Individual customer strategy > Enhancing unsecured loan services with launch of online loan approval service

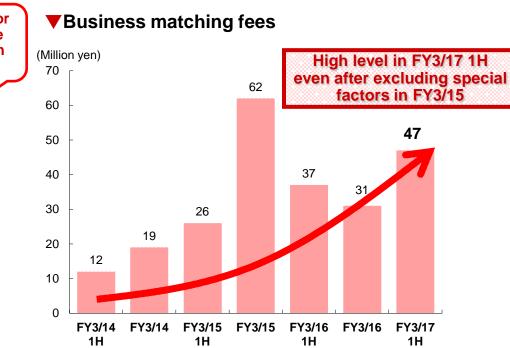




< Business client strategy > Enhancing comprehensive banking services with better business client solutions







▼Supplier search service proving popular

Meeting success rate 27%
(based on requests for quotes)!
High success rate in business matching gives
Juroku Bank advantage over competitors

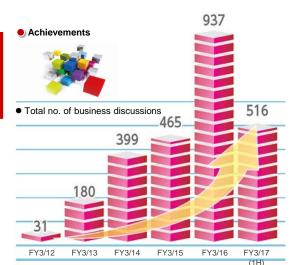
Buyer

Seller

Supplier companies

Supplier companies

Supplier companies



Recent major buyers

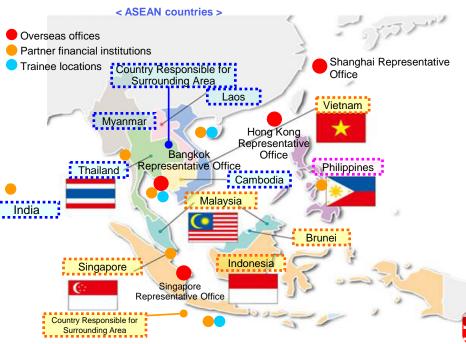
Aircraft engine maker, University hospital, Aircraft equipment maker, Traditional Japanese inn, Leading sports goods retailer etc.



< Business client strategy > Overseas operations



▼Strengthening our presence in ASEAN



Thailand Plus One! Stepping up support for companies moving into Vietnam

< Vietnam investment promotion seminar and tour hosted by Juroku Bank >

In November 2015, Gifu Prefecture and Vietnam's Nghe An province signed a memorandum to promote cooperation between their regions. As part of that process, Juroku Bank hosted an investment promotion seminar in August 2016 for companies interested in moving into the Vietnam market.

We also worked with Gifu Prefecture and other partners to plan and run a Vietnam investment promotion tour in November 2016. Two of Juroku Bank's client companies have already set up operations in Nghe An province and another client company has decided to move into the province.



Ref: Juroku Bank press release, August 29, 2016

Ref: Juroku Bank press release, November 7, 2016

Meeting with the People's Committee of Nghe An province

Providing full support for business clients moving into overseas markets

< Hong Kong Food Expo 2016: Helping clients secure overseas sales channels >

1st for a regional bank in 3 Tokai pref!

Our client support officers traveled with their clients to Hong Kong, where they helped to hand out English

OHASHI

PR pamphlets

Juroku Bank secured exhibition booths and provided support for exhibitors at Hong Kong Food Expo, one of Asia's largest food exhibitions – a first for a regional bank in the three Tokai prefectures. Client support officers from bank branches wore matching happi coats and helped exhibitors' PR efforts, including handing out English language pamphlets and attracting visitors to booths, getting hands-on experience in overseas sales channel development. Demand for overseas sales channel development is growing. To address those needs, we plan to offer comprehensive support, such as training personnel who can provide that kind of support.

< Hong Kong Food Expo 2016 >

Ref: Juroku Bank press release, August 12, 2016



English PR pamphlets prepared by Juroku Bank







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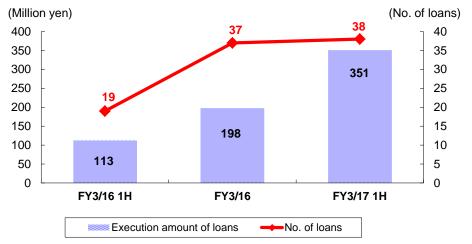
< Strengthening the regional economy >

Promoting our main financing bank role by providing support for business startups and IPOs



▼Support loans for business startups

Number of loans has risen steadily since a startup support desk was established in February 2015



▼Funds to support business startups and new business plans

Attracting business startup for support funds



New business plan award ceremony



▼IPO support funding (Juroku Frontier No. 3 Fund)

Invests in companies aiming for IPOs

Until recently, only ¥30 million invested in one project since fund was established in December 2013

Two more investments worth ¥40 million in 1H FY3/17

*Investees are in the service sector and chemical manufacturing sector

Fund invests in promising smallscale businesses

Support for startups and new business creation is a duty for regional banks, potentially leading to main financing bank relationships

▼First stock market listing in six years for a Juroku main financing bank client from Gifu Prefecture

Gifu Prefecture landscaping company lists on stock market - first IPO by a Juroku main financing bank client in six years!









Strengthening the regional economy > Six Star Tourism Project: Promoting tourism across a wide area



▼Six regional banks from the Tokai and Hokuriku regions have teamed up to pursue synergies in stimulating tourism markets across their respective prefectures.



< Press conference >



All partners committed to stimulating tourism!

< Six regional banks sign Six Star Tourism Project agreement to cooperate on tourism across a wide area >

In June 2016, Juroku Bank and five other regional banks in the Tokai and Hokuriku area – Hokkoku Bank, Fukui Bank, First Bank of Toyama, Hyakugo Bank and Bank of Nagoya – signed an agreement to use their extensive regional networks and business skills to identify and focus on areas of regional interest that municipal governments and travel agencies might neglect.

Ref: Juroku Bank press release, June 13, 2016



- Draw up and promote tourist routes that connect prefectures
- Publish and promote a tourist guidebook for six prefectures
- Develop Six Star Tourism information sites and apps
- Provide syndicated loan for major tourism projects

< Strengthening the regional economy > Multiple Strategic Alliances



Bank of Nagoya Hyakugo Bank

Tie-ups with neighboring banks in three Tokai prefectures

- Joint M&A seminars held by three banks
- Joint corporate briefing session held by three banks
- Joint business trade fairs held by three banks

Multiple Strategic
Alliances

Joyo Bank Hyakujushi Bank Nanto Bank Yamaguchi FG

Cooperation with regional banks on Chance project (regional bank integrated services)

- Tie-up in IT field, focusing on IT systems
- Regional infrastructure body established, joint financing
- Mutual assistance during major natural disasters
- Chance FinTech Lab established, etc.

十六銀行

Regional financial institutions

Universities/ research bodies Cooperation

Municipalities

Business community

Chambers of commerce and trade associations

Mass media

Tono Shinkin Bank Japan Agricultural Cooperative MEGUMINO

Tie-ups with partners in other areas of the financial sector

- Tie-up with Tono Shinkin Bank to revitalize local communities
- Tie-up with Japan Agricultural Cooperative MEGUMINO to promote local agriculture
- Supporting the project Gifu: Seiryu no Kuni (The Land of Clear Water) Food and Agriculture Trade Fair
- > Personnel exchange, etc.

Deloitte Tohmatsu Nomura Securities

Tie-ups with firms in other sectors to cultivate venture businesses

- Venture business support organization NOBUNAGA21 established
- > Seminars about stimulating the regional economy
- New business plan support fund established
- First Stage grants established for business entrepreneurs

< Business reform measures > Radically overhauling business operations



▼Juroku Bank will mark its 140th anniversary in October 2017

Founded as the 16th National Bank in October, 1877

Jinkichi Watanabe, first president of the bank



30th anniversary of Juroku Bank



Reduce non-personnel

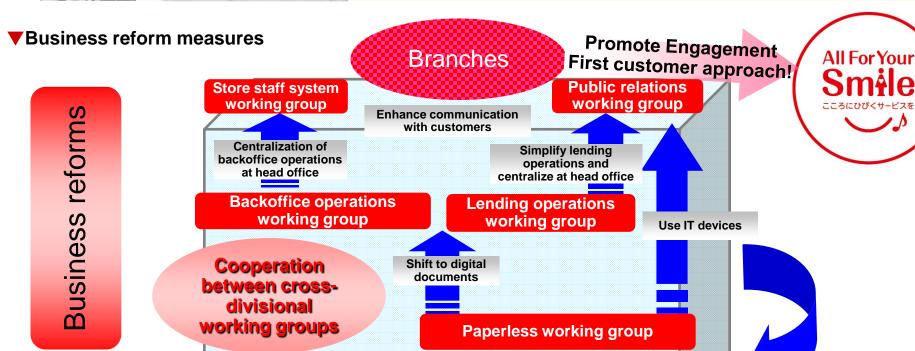
expenses

Adapt to Japan's declining population, changing business conditions

Rebuild business model

140th anniversary of Juroku Bank (October 1, 2017)

Reduce overtime hours



Cost reduction working

group

Reinforcing our organization through strategic training of new employees, active participation of women

▼Major reforms to training system for new employees



Training program extended from 2 weeks to 3 months

- Address increasingly diverse nature of bank work
- ➤ Lift ability and readiness of employees when assigned to first post
- Reduce burden on branches and increase efficiency of branch operations
- Use trial & error approach to help employees handle stress better
- ▼Targets for participation and progress of female employees

Targets and promotion

- (1) Double the number of women in assistant managers and higher posts, targeting 174 by end-FY3/21 ⇒107 as of end-FY3/17 1H (increase of 20 women in 18 months / 23.0% achievement rate)
- (2) Increase the ratio of women in leader positions and higher posts to 20% by end-FY3/21 ⇒14.7% as of end-FY3/17 1H (233 women vs. 1,347 men)
 - * Leader positions include office leaders and FA leaders, in addition to assistant managers and higher posts.



< New employee training >

▼Supporting participation of women in the workplace

1st for a regional bank in 3 Tokai pref!

On-site childcare center opened April 2016



< Reference data >

< Reference data >	
Position	No. of women
Branch manager or branch manager equivalent	3
Deputy director or deputy director	22

< As of September 30, 2016 >